



Dear Participant:

You are receiving this email to follow up with you regarding your health flexible spending account (FSA) carryover balance. The process of transferring your health FSA carryover balance from the 2020 plan year to the 2021 plan year is complete. Your carryover balance is now available and included in your 2021 FSA balance within [online account](#).

Please note: Due to the original carryover amount being incorrect, you experienced an overpayment of funds toward filed claims. Within the next two business days, you will see a denial of those overpaid funds and request for repayment in the Tasks section of your online account. You will also receive a denial letter notice via postal mail or email depending on your notification preferences. Overpaid amounts must be returned to WEX by October 30, 2021.

To repay these funds online:

- Log in to your online account by going to [www.wexinc.com](http://www.wexinc.com) and click **Login**. Then, under **Benefit Accounts**, click **HSA, FSA, HRA/Wellness & Commuter**.
- On the homepage, under the **Tasks** section, click the **Repay** link and follow the repayment steps.
- **Note:** You will be asked to add a bank account if you have not previously done so.

To repay these funds via mail:

- Download and print the denial letter from your online account or locate the copy you received.
- Send your check or money order and the denial letter, or your check or money order with the denied claim number on the memo line, to:

WEX Health Inc.  
PO Box 2926  
Fargo, ND 58108-2926

We apologize for any confusion this caused. Please let us know if you have any questions.

Sincerely,

WEX Health, Inc., a WEX Company