

## **Wording of email to be sent by WEX to FSA participants**

May 26, 2021

We are reaching out today regarding recent notifications you may have received surrounding your online Flexible Spending Account (FSA) profile with WEX.

You may have recently received an enrollment confirmation notice for the transition of your 2020 FSA enrollment from WageWorks to WEX, with the subject line "Your Discovery Benefits enrollment confirmation." Additionally, you may have also received an email notice titled "Your 01/01/2020-12/31/2020 MID YEAR Discovery Benefits Spending/Reimbursement Account Statement is now available". Please note the compilation of all data from WageWorks to WEX will be completed by June 15<sup>th</sup>. Any 2020 balances displayed in your online WEX account or monthly statements may be inaccurate, and can be disregarded, until after that date. Claim filing for 2020 will not resume until after June 15<sup>th</sup>.

You may have also recently received a notification from WEX regarding a change in your profile in our system, titled "Recent Update to your Discovery Benefits Account." These notifications are a Federal Trade Commission requirement associated with financial accounts and will trigger any time profile information is changed on your account. It is not reflective of any breach of your protected information and is meant to notify you of a change that has occurred. It is recommended with any receipt of such notification, that you log in and review your profile to ensure all information is accurate and up to date. No action is needed on your part if all information is correct.

Lastly, the most recent notifications were triggered as the result of minor differences in the data from your employer and data from the previous Flexible Spending Account administrator, for example, differences in the use of upper and lower case letters on your address. As such, we anticipate you will likely receive another notification on X date when we reprocess data from your employer. When this occurs, we would still recommend reviewing your online profile to verify all demographic data is correct, but otherwise, no action will be needed from you.

Should you have questions regarding any notifications you may have received, or regarding your account, please reach out to our University of California dedicated service line at 844-561-1338.

Cordially

WEX Inc.