

Month Day, 2023

<Member Name>

<Address Line 1>

<Address Line 2>

<City, State Zip>

Dear UC PPO Plan Member:

According to our records, you may have signed up for the Navitus*plus* mobile app as part of your Navitus pharmacy benefit. On January 1, 2024, we will be moving away from the Navitus*plus* app to the Navitus app. You will no longer be able to access the Navitus*plus* mobile app after this date.

Please download the Navitus mobile app anytime, as it is already available for your use. You will get the same great benefits and will not need to reregister. Get the app to access:

- Your digital ID card
- The ability to view drug prices
- Tools for finding a nearby pharmacy

Switching is easy! Just hover your phone's camera over the QR code to download the app from the App Store or Google Play. You can use your existing ID and password and do not need to sign up again.



If you have questions about the mobile app, please call Navitus customer care at 833-837-4308. They are available 24 hours a day, 7 days a week, except for Thanksgiving and Christmas Day. TTY/TDD users should call 711.

Sincerely,
Navitus Health Solutions

You must be 18 years old or older and currently covered under Navitus' pharmacy benefit plan to use the app