



Health Net of California, Inc.
PO Box 9103
Van Nuys, CA 91409-9103

«FIRST_NAME» «LAST_NAME»
«ADDRESS_1» «ADDRESS_2»
«CITY», «STATE» «ZIP»-«ZIP_4»

September 12, 2023

Subscriber ID:
«SUBSCRIBER_ID»

COVID-19 Benefit Changes to Your Plan Begin November 12, 2023

A message from Health Net of California, Inc. and Health Net Life Insurance Company (Health Net)

Dear «FIRST_NAME» «LAST_NAME»,

During the COVID-19 Public Health Emergency (PHE), Health Net offered certain COVID-19 benefits at no cost. This was based on federal guidance. These enhanced benefits helped members get care during the pandemic.

The federal PHE for COVID-19 ended on May 11, 2023. Per state guidance, Health Net will resume normal health plan benefit coverage. **The changes below will begin on November 12, 2023.**

What's changing

- COVID-19 vaccines, testing, and therapeutics received from an out-of-network provider will be subject to plan benefits. No prior approval required.

Note: If you are on an Ambetter PPO plan, vaccines are not covered out-of-network.

- Over the counter (OTC) COVID-19 Test kits purchased at an out-of-network pharmacy are subject to your plan's lab office visit copay. A medical claim form will need to be submitted.¹

What's not changing

- COVID-19 vaccines, testing, and therapeutics received from an in-network provider remain at no cost. No prior approval required.
- OTC COVID-19 Test kits are at no cost if you use one of Health Net's in-network retail pharmacies.¹

¹Maximum of eight tests per covered member in a 30-day period. The maximum reimbursement for each test per member is \$12, includes all costs such as taxes and shipping fees.

(continued)

Here for you

Thank you for making us part of your health coverage team. If you have any questions, please call our Customer Contact Center at the phone number listed on your Member ID Card.

Sincerely,
Health Net

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