

Telehealth Copay Change – Talking Points

- ❖ How are medical services covered as a result of COVID-19? What about medical services that are not linked to COVID-19? If done through telemedicine, is it at a \$0 copay?
 - Through May 31, 2021, Health Net will waive member cost-share for all telehealth services
 - Cost-sharing terms for medical telehealth services received on or after June 1, 2021 will remain at \$0 copay for Babylon and \$20 copay through a Health Net provider
 - The applicable cost-sharing will apply for medical services given in person

- ❖ How is behavioral health covered as a result of COVID-19? What about behavioral health that is not linked to COVID-19? If done through telemedicine, is it at a \$0 copay?
 - Through May 31, 2021, Health Net will waive member cost-share for all telehealth services
 - Cost-sharing terms for behavioral health telehealth services received on or after June 1, 2021 will remain at \$0 copay for Babylon and \$20 copay through a MHN provider.
 - The applicable cost-sharing will apply for behavioral health services given in person

- ❖ What is the member share of cost for telehealth services through Babylon?
 - Telehealth services through Babylon will remain at \$0 copay

- ❖ Member cost-share for COVID-19 testing and screening will continue to be \$0 copay