



As we continue to manage through the fight against COVID-19, Kaiser Permanente is committed to making sure that our customers have all the latest information.

By temporarily consolidating smaller facilities, we can help to support a potential surge in the number of people who are in need of hospitalization, meet the critical need to conserve Personal Protective Equipment (PPE), guard against potential staffing shortages, and limit exposure to the virus for our members, employees, and physicians.

Members who were scheduled for appointments, or have an active prescription, have already been, or will be, contacted this week. If they have prescriptions waiting to be picked up at one of the closed locations, they can fill them at any Kaiser Permanente pharmacy. We also recommend using the mobile app or visiting kp.org/rxrefill.

As we learn of any additional facility closures we will update you.

Southern California

Aliso Viejo Medical Offices
Anaheim Hills Medical Offices
Bostonia Medical Offices
Camarillo Medical Offices
Canyon County Medical Offices
Carmel Valley Medical Offices
Carlsbad Medical Offices
Cerritos Medical Offices
Chino (Central) Medical Offices
Coffee Medical Offices
Colton Medical Offices
East Hills Medical Offices
El Cajon (Travelodge) Medical Offices
Foothill Ranch Medical Offices
Indian Hill Medical Offices
Kearny Mesa Rehabilitation Center
La Habra Medical Offices
Lynwood Medical Offices
North Hollywood Medical Offices
Palmdale Medical Offices
Palm Springs Medical Offices and Pharmacy
San Bernardino Medical Offices
San Juan Capistrano Medical Offices
Santa Clarita Executive Plaza Medical Offices
Signal Hill Diagnostic Imaging

Upland Medical Offices
Vision Essentials, Marketplace - Kern
Vision Essentials – La Cienega, Pasadena
Vista Medical Offices
Yorba Linda Medical Offices

Consolidating services at the following:

Oceanside Medical Offices
Point Loma Medical Offices
Rancho Bernardo Medical Offices
Rancho San Diego Medical Offices

All Target Clinics have been closed

Apple Valley	Mission Valley
Burbank	Montclair
Chula Vista	Norco
Compton	Northridge
Eagle Rock	Palm Desert
Encinitas	Pico Rivera
Fontana	Riverside Arlington
Fullerton	Rosemead
Hawthorne	Santa Clarita East
Hemet	Santee
Inglewood	Vista
Irvine North	West Covina South
Menifee	Westlake Village



KAISER PERMANENTE®

COVID-19 UPDATE – Facility Closures

April 8, 2020



Southern California (*contd. from pg 1*)

Lomita Medical Offices
Signal Hill Medical Offices
Main Street Health Pavilion Medical Offices
Manhattan Beach Medical Offices
Parkview Medical Offices
Simi Valley Medical Offices
Simi Valley Behavioral Health

Only pharmacy services available at the following locations: Gardena, Torrance.

Only lab, pharmacy, and radiology services available at the Long Beach Medical Offices

Northern California

South Sacramento:
Elk Grove Mental Health and Wellness Facility

Effective April 9

Brea Medical Offices and Pharmacy
Huntington Medical Offices and Pharmacy
La Palma Medical Offices and Pharmacy
Lakeview Medical Offices and Pharmacy

Following medical offices and their Urgent Care centers will *only see patients with respiratory symptoms*:

- Garden Grove Medical Offices
- Mission Viejo Medical Offices

Following medical offices will *only see patients with non-respiratory symptoms*. All Well-Child visits will *only be seen at these locations*:

- Euclid Medical Offices
- Tustin Medical Offices

Member Services Department in all Northern California service areas are now closed.
Members are being directed to call the Member Services Contact Center at 1800-464-4000, or go online to kp.org.

KPOJ clinics noted below will be closed with the physicians and key staff relocating to diverted KPOJ locations as follows:

SCAL

Cerritos KPOJ – diverted to the KPOJ Downey clinic

All other KPOJ locations will remain open at this time, with normal operating days and hours.

NCAL

San Francisco Mission Bay KPOJ – diverted to the San Francisco Van Ness KPOJ clinic

Folsom KPOJ – diverted to Roseville or Morse Ave Sacramento KPOJ clinic.